

Forum:[Hack Forums](#)

Thread: [How to animal jam hack](#)

Slicedpickle24 - September 11, 2026, 8:40 am

I am so desperate. Ajhq refuses to help me get back into my one old account. I am able to log into the parent dashboard and have the user of the account and last known passwords but I can't reset the password or change the parent email because the original email has been deleted. Is there any way to crack the password?

XtremeDiscount - September 11, 2026, 11:20 am

If you can still get into the parent dashboard, I definitely wouldn't try to "crack" the password. That could just end up getting the account locked or flagged.

Your best bet is probably contacting AJHQ again and giving them as much proof as possible that the account is actually yours — username, old passwords you remember, the old parent email, approximate account creation date, purchase receipts/membership info if you ever bought anything, etc.

Also, if the original email account was deleted, check with the email provider and see if there's any way to recreate or recover that email address. If you can get the email back, you might be able to use the normal Animal Jam password reset.

Being able to access the parent dashboard plus knowing previous passwords should hopefully give you some decent proof of ownership. I'd keep pushing support rather than messing around with password cracking.

Slicedpickle24 - September 13, 2026, 11:26 am

(Sep 11, 2026 11:20 AM)XtremeDiscount Wrote: [\[CITE\]](#) If you can still get into the parent dashboard, I definitely wouldn't try to "crack" the password. That could just end up getting the account locked or flagged.

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I've already tried emailing ajhq a bunch and they say that because there's no billing info for that account, it can't be "properly verified" that I own the account. I keep trying password combos and variations of my old passwords but still no luck so I don't know what else to do. I will delete the account anyways after I move the items since I won't be able to ever change the password because of the deleted parent email (which I cant recover or create a new email with the same name)

XtremeDiscount - September 13, 2026, 6:37 pm

(Sep 13, 2026 11:26 AM)Slicedpickle24 Wrote: [\[CITE\]](#) I've already tried emailing ajhq a bunch and they say that because there's no billing info for that account, it can't be "properly verified" that I own the account. I keep trying password combos and variations of my old passwords but still no luck so I don't know what else to do. I will delete the account anyways after I move the items since I won't be able to ever change the password because of the deleted parent email (which I cant recover or create a new email with the same name)

Shit, hope it works out for you